

Interview Activity – You are an Optometrist and one day you have to tell your patient, Mrs. Jones, that she can no longer drive?

Transcript

I would invite Mrs. Jones into my office so that we could have a private conversation. I would not talk to her in the regular examination room as that would seem impersonal. I would sit down beside Mrs. Jones, and not behind my desk. I would remind my patient that we have been conducting some eye tests to test her visual acuity and ask her some questions to ensure that she understands that and also determine how much information she wants to know about her situation. After that unfortunately, I would have to deliver the sad news to her and I would say “Mrs. Jones I have some difficult news to share with you. The results of your tests indicate that you don’t have the visual acuity to continue driving your car. I need to report this information to the Ministry of Transportation. I know that this is a very difficult thing to hear and will have a huge impact on your life.” I anticipate that she will be upset about this information and I will need to give her time to absorb it and ask questions and also just to talk about the situation. I will listen to her and answer any questions. I will provide her with a package of resources about mobility services in the region. Before Mrs. Jones leaves my office I will ask if she wants me to contact a family member to come and be with her or take her home.